ARRIVAL - Welcome to Old Town Cottage.

If you don't know Stratford upon Avon, there are maps, books and leaflets in the living room (check the shelves and wooden boxes).

KEYS

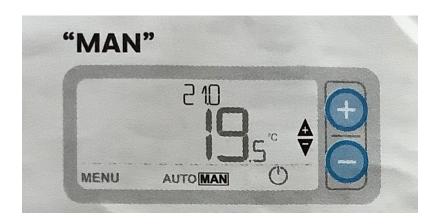
There is a spare front door key on a hook by the front door.

Keys for the French windows and the garage are on the leather fob on a hook in the kitchen. The French windows are new. Open the door on the left first. (the key can remain in the lock). Please use the outside hooks to keep the doors safe. When closing up, the door on the right should be locked first.

Window keys are in each room.

HEATING & HOT WATER

Heating is controlled by the thermostat at the bottom of the stairs. We do not use the automatic timer. The thermostat is set to manual so you have control. Choose your desired temperature by pressing the + or - buttons to activate the display. The large number is the current temperature. The small number above it is your desired temperature. Press the + or - buttons repeatedly to adjust. It is normally set at 18 to keep a moderate temperature. Please be mindful of our heating costs and the environmental impact of over-heating - perhaps turning the temperature down at night or when out for long periods. Hot water is on demand. There is a convection heater in the garage for really cold weather.



WIFI & TV

There is ultrafast broadband available throughout the cottage.

The TV is wifi based - use the ROKU remote control to switch on and access the streaming channels. To access SKY, click on the SKYQ icon - and then use the SKY remote control. The green circled home button shows your options.

KITCHEN

Induction hob

Press the power button. Select your ring. Press + (intense heat - straight to 9) or press - (moderate heat - 4). Adjust by pressing +/- repeatedly.

Oven

For regular cooking, I use



For other functions, see the manual.

Washing Machine

I use 30 quick wash. For other functions, see the manual.

Fridge

The door needs a firm push to close it.

Dishwasher

I use Eco50. Close the door, wait for the light to flash, press the 'ON' arrow.

Surfaces

Please protect them with the rubber mats and coasters provided.

Re-cycling

Card, paper, glass, tins and plastic can be stored temporarily in the plastic bins in the tall kitchen cupboard.

Window blinds

Please be gentle with them!

OFFICE/DRESSING ROOM/BEDROOM

The iron, ironing board and drying rack are behind the door along with a fan heater.

A hairdryer and clothes pegs are in the bottom drawer.

If you use these items, please return them to the office/dressing room before you leave.

There is an alternative duvet under the bed so that you can adjust if you are too hot or too cold.

BRINGING A DOG

Dogs downstairs only please where there are hard floors. There is a large dog bed and food & water bowls in the garage. There are poo bags in the hallway and dog biscuits on the kitchen shelf. Please ensure that any dog poo is removed from the garden.

THE LOG BURNER

Logs, kindling and firelighters are provided in the fireplace and there are some more stocks in the garage. Please replace any that you use for the next guests. Additional logs and kindling can be purchased at the Stratford Garden Centre in Clifford Chambers. Ash can be placed in the ash bucket found in the garage.

FIRE SAFETY

A full risk assessment has been carried out. Please do not use candles in the house. There are safety lights on the upstairs landing and in the kitchen. There is a small torch by the front door. The fire extinguisher and fire blanket are under the sink.

WHERE TO EAT & DRINK

Recommendations are tricky because tastes differ and things change over time. Here are our town centre favourites:

A cup of coffee - Brucesters (red phone box in Bancroft Gardens)
Susie's cafe at The Other Place on Waterside

A light lunch - Bistrot Pierre

A pub meal - The Old Thatch Tavern

Fish&Chips - Barnaby's

Breakfast/afternoon tea - Bensons

A good view - RSC cafe balcony overlooking the river An evening meal - Lamb's, Opposition, Vintner and Loxley's are all long time local favourites on Sheep Street. Also - The Townhouse.

DEPARTURE

Please depart by 10.00am.

Please put your bagged up rubbish and loose recycling in the appropriate bins outside the back gate.

Please bag up your laundry as requested by the cleaners.

Please leave the dishwasher empty.

If you have used items from the garage or office/dressing room, please make sure they go back to where you found them.

Please ensure all keys are left where you found them once you have locked the front door, the French windows, the garage and the back gate.

If you have used the log burner, please leave it clean, re-set for use and with logs, kindling and firelighters for the next visitor.

If you have a dog, please check the garden for dog poo.

Please leave the desired temperature on the thermostat at 18.

If there have been any breakages or if you have encountered any problems - please make a note on the maintenance pad so things can be replaced or fixed before the next guests.

Please aim to leave the house as you found it.

Thanks

EMERGENCY

The fire extinguisher and fire blanket are under the sink.

Electrical fusing - the system can be sensitive - the fuse box is in the garage if you need to re-set the trip switch.

Doctor Trinity Court Surgery 01789 292895

Dentist Langmans 01789 292460

Hospital Stratford Hospital 01789 205831

Warwick Hospital 01926 495321

Vet Avondale 01789 561010

The full address here is:

15 Old Town Mews Old Town Stratford upon Avon CV37 6GP

What3words location is jabs.times.early

First Aid Kit is in the kitchen corner cupboard. Please replace any items you use.

Sewing kit - in the kitchen corner cupboard